

## **Quality Policy**

### **1. Purpose**

PanelDuct is committed to managing quality matters as an integral part of our business. In particular it is our policy to ensure the integrity of our processes and facilities at all times and at all locations.

### **Commitment**

PanelDuct is committed to promoting a culture of continual improvement in the quality management of our business & appropriate to the context of the organisation and supports its strategic direction through

- Conducting business activities in accordance with our Core Values:
  - Quality
  - Safety
  - Environmental
  - Clients
  - People
  - Integrity
  - Excellence
  - Innovation
  - Sustainability
- Providing a framework for setting out quality objectives in the company
- Compliance with all applicable requirements and other requirements related to our business
- Continually improving all areas of our business while striving to improve the effectiveness of our Quality Management System.
- A commitment to consultation and participation of our workers and workers representatives.
- Promoting a workplace in which everyone is encouraged and expected to do the right thing.
- Encouraging a proactive culture of quality management to ensure satisfaction of our clients through our business activities
- Supporting the professional development of our employees through various CPD programmes and training.

### **2. Implementation**

To consistently deliver world-class, sustainable solutions, we adhere to our QEHS Management System in all we do, to include internal support functions, technical practice areas and scopes of work for our clients. The QEHS Management System is specifically designed to manage all aspects of our work, and implement consistently throughout our locations, business groups and end markets. This mitigates risk and promotes compliance with statutory, legal, company and client requirements related to our work practices.

The implementation of the QEHS Management System enables us to fulfil our business obligations while allowing us to further improve the reputation, integrity and performance of PanelDuct.

### **3. Communication**

This Quality policy will be available as documented information, communicated to persons working for or on behalf of PanelDuct and will also be made available to other stakeholders upon request and be relevant and appropriate.



Pat Walsh  
Managing Director.

Date: 1<sup>st</sup> September 2021